



## FREQUENTLY ASKED QUESTIONS

### **Which windows does this apply to?**

The laws apply to openable windows more than 2m above the ground floor outside and within a child's reach and less than 1.7meters measuring internally.

### **When do locks need to be installed?**

If the window safety requirements are not met by 13th March 2018, owner's corporations face massive fines. Leaving it to the last minute, puts your entire scheme at risk. To avoid the rush, get Safety Requirements Australia team on your complex today!

### **We have different windows on in the building, what's our best option here?**

SRA have all the locks for every type of window, just speak to our technicians on site, and from there we can recommend the most suitable lock for your complex.

### **Will the windows ever be allowed to open fully?**

Yes, if there are no kids in the apartment at any given time then the locks can be unengaged and the window can be openly freely. However, when children are present within the unit, the window must be locked by the locks installed by SRA qualified technicians.

### **What separates your company from the rest?**

At SRA we strive to give you the best and professional outcome in the most efficient way possible. Our team has over 35 years combined construction experience. Our technicians are more than capable of getting the job done in a professional and timely matter.

### **Is there an alternative to the locks?**

There is an alternative to the locks and that is bars or grills installed, this will only be suitable if the bars are spaced out evenly at 12.5cm interval.

### **What do we do if there is locks already installed?**

It's important to pressure test the locks and see if they comply with the outwards pressure of 250 newtons. If they fail to comply, we recommend a solution to remove the faulty and replace with BCA complying products.